

Social Media Policy

Terms and conditions of using the Social Media channels of
Aviointeriors S.p.a.

The Company and the social platform

Aviointeriors uses the principal social media to communicate through the network. The social platform is controlled by the Communication Manager and new media.

The contents

Aviointeriors social channels are used to inform our reference market about our company's activities and initiatives. They show their own textual contents, photographs, infographics, videos, and other multimedia materials that have to be considered Creative Commons CC licenses, so they can be shown freely but the original reference channel must always be informed. Comments and postings by users, who should always write their last name and surname, represent their own opinion and not the one of the company, which cannot be held responsible for the truthfulness of what is posted on channels by third parties, legal entities or single person. The rules about moderation processes are presented in the relating paragraph.

The answers

Aviointeriors' social channels are moderated from Monday to Friday, from 08.30 to 17.15. Each request is monitored. Our goal is to answer the requests received whenever it's possible or to send them to the appropriate departments to find the most appropriate reply. Response times vary depending on the type of request.

Moderation

Everyone has the right to say and express their own opinion. There isn't a prior censorship in Aviointeriors social channels. However, comments and postings breaching the conditions outlined in this document will be removed. In particular, these channels cannot be

used in any case to write postings and comments that are discriminatory or offensive to other users, whether or not involved in the discussion, institutions, associations, companies or to those who manage and moderate social channels. Insults, obscenity, threats or attitudes undermining personal dignity, the rights of minorities and minors, the principles of freedom and equality will not be tolerated. It will also be moderated: the comments that are off topic concerning the discussion of a particular post; comments or posts that contain sensitive data; remarks posted repeatedly; comments and posts written to disturb the discussion or offend anyone who manages and moderates social channels; commercial spam.

Aviointeriors reserves the right to remove all comments and posts considered offensive and/or damaging the dignity of the Company and of those who work there and a disruption of image on our reference market and on the territory.

If we consider it appropriate, we will report Facebook the content at issue. After repeated violations of this policy, the responsible user may be banned.

Eventually, if the actions exceed the limits of legality, they will be reported to the judicial authorities in charge for the purpose.

Privacy

Please note that the processing of users personal data will respond to the policies used on the platforms (Facebook, Instagram, LinkedIn, Twitter, You Tube, etc.). All sensitive data written in comments or posts within the Aviointeriors social media channels will be removed. Data shared by users through private messages sent directly to channel operators will be processed in compliance with Italian privacy laws.

The direction

